Citizens receive robo call from Code RED

Thursday, May 25, 2017

The Caddo Parish Sheriff's Office of Homeland Security and Emergency Preparedness conducted a robo call this morning to advise citizens about the parish's emergency alert notification system, Code RED, and to purge the system of old data. This is the same system that was used during flooding incidents to provide information to our citizens. If you would like to register to receive emergency information from CPSO, go to www.caddosheriff.org and click on the link in the news story under the Code RED icon. You can register online by downloading the Caddo Sheriff's app.

If you receive calls from citizens questioning the robo call, be advised this was a legitimate call, not a scam. Citizens who register for Code RED will be asked for their address and phone number. No financial information will be requested.

Below is a news release on Code RED that CPSO previously issued on the emergency notification system:

Caddo Parish residents are being encouraged to sign up for a new emergency notification system called CodeRED, said Sheriff Steve Prator.

Parish officials will use the system to send emergency notifications to residents in minutes by cell or landline. However, “the system is only as good as our data,” Prator said. “To receive emergency information, you must register.”

CodeRED replaces the old parish emergency notification system, FirstCall. Residents who signed up with the old system should register again with the new service.

CodeRED sends notifications by voice, text or email.

Notifications can also be customized for different kinds of weather warnings and emergencies to be delivered to target areas based on the address of the registered resident.

It’s free to sign up for CodeRED. Go to caddosheriff.org to register or click here at https://public.coderedweb.com/cne/BF0C5D5A7C26.

Anyone who does not have access to a computer can call 675-2255 to be manually enrolled in the service.